

# Southend-on-Sea Borough Council

**Report of Deputy Chief Executive (People)  
to  
Cabinet  
On  
November 07 2017**

**Agenda  
Item No.**

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Engagement Manager

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**A Local Account of Adult Social Care Services in Southend 2016-17  
Department for People – Executive Councillor: Councillor Salter**

***A Part 1 Public Agenda Item***

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**1. Purpose of Report**

- 1.1 To present a draft of the Local Account of Adult Social Care services in 2016-17, including priorities and plans for 2017-18. This is the seventh year of producing an annual report of this sort.
- 1.2 The Local Account aims to provide information about the quality and value of adult social care to service users and local people. It is the Council's self assessment of how it provided support during 2016-17 together with plans for the future which contribute to the overall health and wellbeing of the local community.

**2. Recommendation**

- 2.1 That the draft Local Account be noted as the Council's self assessment for these services**

**3. Background**

- 3.1 In the years leading up to 2010/11, an annual assessment of adult social care services was undertaken by the Regulator of adult social care services. The last annual assessment was carried out by the Care Quality Commission (CQC) for the year 2009/10 where the Council was assessed as "performing well ... consistently delivering above the minimum requirements" and in two out of the seven areas assessed, achieving a rating of "excellent", the highest rating. This was the third year in succession in which adult social care services in Southend had improved.
- 3.2 Annual assessments by CQC have now ended. The Local Account is a self-assessment which summarises what adult Social care have done over the past

year, how successful they have delivered support and what the future priorities are. The Local Account includes the most recent Adult Social Care Outcomes Framework (ASCOF) data for 2016-2017.

- 3.3 The intention of the Local Account is to promote transparency and enable local citizens to have a stronger voice in deciding how well services are doing and what adult social care should be reporting on. The Local Account has now replaced the previous performance framework used to judge and rate our services by the national regulator, the Care Quality commission.

#### **4. Other Options**

- 4.1 No other options are presented

#### **5. Reasons for Recommendation**

- 5.1 The publication of the Local Account of adult social care services for 2016-17 ensures the continuity of information for the public about the performance of this service.

#### **6. Corporate Implications**

- 6.1 Contribution to Council's Vision & Corporate Priorities  
HEALTHY – Continue to improve outcomes for vulnerable adults and older people  
PROSPEROUS – Reduce inequalities and increase the life chances of people living in Southend.  
EXCELLENT – Deliver strong, relevant and targeted services that meet the needs of our community.
- 6.2 Financial Implications  
The cost of planning the production of future Local Accounts will be met within the existing resources for consultation on adult social care services. Any new costs arising from the Local Account for adult social care services for 2017-18 and future years will need to be considered as part of the relevant annual budget process for the Council.
- 6.3 Legal Implications  
None. Although the production of a Local Account allows us to be transparent regarding our adult social care provision and allows us to be held to account.
- 6.4 People Implications  
The Account demonstrates how increasingly our staff are working in a more integrated way with other public and voluntary organisations within Southend.
- 6.5 Property Implications  
Not applicable
- 6.6 Consultation  
Partners and commissioned service providers were consulted on the content of the draft local account.

- 6.7 Equalities and Diversity Implications  
Policies for developing adult social care services are subject to equality impact analysis.
- 6.8 Risk Assessment  
The Local Account of adult social care in 2016-17 is a report to which risk assessments were applied as part of the service planning.
- 6.9 Value for Money  
Financial and performance information has been included within the Account as well as how well we are using our joint resources with health more effectively.
- 6.10 Community Safety Implications  
Safeguarding information is included within the Local Account. In addition a safeguarding annual report is produced by the Safeguarding Adults board.
- 6.11 Environmental Impact  
Not applicable
- 7. Background Papers**  
None
- 8. Appendices**
- 8.1 Appendix : A Local Account of adult social care services in Southend 2016-17;